

CT DMV Homepage Accessibility Conformance Report Portfolio Project

Revised Section 508 Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: CT DMV (Connecticut Department of Motor Vehicles) website — homepage; live version as of 6/25/2026

Report Date: July 4th, 2026

Product Description: Connecticut Department of Motor Vehicles homepage (https://portal.ct.gov/dmv?language=en_US)

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Notes: Sample ACR prepared independently as a professional portfolio demonstration; not commissioned by or affiliated

with the Connecticut DMV. Scope limited to the public homepage as of the test date.

Evaluation Methods Used: DHS Trusted Tester process v5.1.3; ANDI; Colour Contrast Analyser; browser developer tools — Firefox on Windows 11.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Several informative images lack meaningful text alternatives or carry mismatched alt text (e.g., alt 'Renew a license / non-driver ID card' on an unrelated stock photo); other images on the page provide appropriate alternatives. See Issue findings #27-#32.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No prerecorded audio-only or video-only content is present on the tested page
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No prerecorded synchronized media is present on the tested page.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No prerecorded synchronized media is present on the tested page.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Web: Partially Supports	Web: Programmatic heading hierarchy does not match the visual hierarchy: H3 and H6 headings render with identical size and weight (finding #43). List and other structural markup on the page conveys relationships correctly. See Issue finding- #43

Criteria	Conformance Level	Remarks and Explanations
● 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Reading order of content is logical and matches the visual presentation.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No instructions relying solely on sensory characteristics were identified on the tested page.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No instances were identified in which color is the sole means of conveying information on the tested page.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No auto-playing audio is present on the tested page.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Some interactive components are not keyboard operable: the 'Important Reminders' pop-up close (X) control cannot be reached or activated by keyboard, and the search feature cannot be executed by keyboard (findings #9-#11). Other interactive elements on the page are keyboard operable.
2.1.2 No Keyboard Trap (Level A) Also applies to:	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		Web: No keyboard traps were identified; focus can always be moved away from components using standard keyboard commands.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No time limits are set by the content on the tested page.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Does Not Support	Web: Auto-scrolling/rotating content provides no mechanism to pause, stop, or hide it; no control is reachable by keyboard or pointer (findings #5-#6).
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No flashing content is present on the tested page.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Does Not Support	Web: No 'skip to main content' mechanism is provided to bypass repeated navigation blocks (finding #38).
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508	Web: Supports	Web: The page has a descriptive title identifying its topic and purpose.

Criteria	Conformance Level	Remarks and Explanations
● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Focus order preserves meaning and operability on the tested page.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Several links lack sufficient context or an accessible name: 'Our Site' (destination unclear), ambiguous 'Read More' links, and a social media icon link with no accessible name, inner text, or title (findings #24-#26). Remaining links convey purpose adequately.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: The default human language of the page is programmatically determined (lang attribute present and valid).
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: No change of context is initiated when components receive focus.
3.2.2 On Input (Level A)	Web: Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		Web: No input components that could trigger a change of context on input are present within the tested scope.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No forms with input validation are present within the tested scope.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No form inputs requiring labels or instructions are present within the tested scope.
4.1.1 Parsing (Level A) Also applies to: WCAG 2.0 – Always answer ‘Supports’ Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata .
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Multiple components do not expose complete name/role/value information: the rotating carousel provides no ARIA live-region notification of content changes (ANDI reports 0 live regions on the page, finding #7); several links lack accessible names (findings #24-#26); image name failures also apply (findings #27-#32). Other components expose correct name, role, and value.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No live synchronized media is present on the tested page.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No prerecorded synchronized media is present on the tested page.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Does Not Support	Web: Multiple instances of small and regular text fail the 4.5:1 minimum contrast ratio (findings #53-#54, measured with the Colour Contrast Analyser).
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Text can be resized to 200 percent without loss of content or functionality.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Does Not Support	Web: Promotional artwork presents text as an image ('Teen Safe Driving Video Contest'); the text is informational, not essential branding, and the same information is not otherwise provided as text (finding #36).

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: More than one way is available to locate pages within the site (navigation menu and search).
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Headings on the tested page describe their topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: The 'Language' control requires multiple Tab presses with no visible focus indicator before focus visibly lands on the next control (finding #14). Focus indicators are visible on other interactive elements.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No passages in a language other than the page default are present on the tested page.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Navigation mechanisms are presented consistently.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool)	Web: Supports	Web: Components with the same functionality are identified consistently.

Criteria	Conformance Level	Remarks and Explanations
● 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No forms with input validation are present within the tested scope.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: No legal, financial, or data-modifying transactions are present within the tested scope.

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Notes: Risk Score 37.5%

Vision Risk Score- 3

Hearing Risk Score- 0

Cognitive Risk Score- 7

Photo-sensitivity Risk Score- 3

Mobility Risk Score- 2

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Failures affecting non-visual access: missing/mismatched text alternatives (#27-#32), missing accessible names on links (#24-#26), no live-region notification for carousel changes (#7).
302.2 With Limited Vision	Partially Supports	Contrast failures on small/regular text (#53-#54); focus visibility gap on the Language control (#14).
302.3 Without Perception of Color	Supports	No reliance on color as the sole means of conveying information was identified.
302.4 Without Hearing	Supports	No audio content within scope.
302.5 With Limited Hearing	Supports	No audio content within scope.
302.6 Without Speech	Supports	No speech input is required within scope.
302.7 With Limited Manipulation	Partially Supports	Keyboard operability failures: pop-up close control and search not keyboard operable (#9-#11); auto-scrolling content cannot be paused (#5-#6).
302.8 With Limited Reach and Strength	Partially Supports	Same keyboard operability failures as 302.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Ambiguous link purpose (#24-#26) and moving content with no pause mechanism (#5-#6) increase cognitive load.

Chapter 4: [Hardware](#)

Notes: Not Applicable- The product is a website; hardware criteria do not apply.

Chapter 5: [Software](#)

Notes: Not Applicable- The product is a web page evaluated under WCAG; authoring tool and platform software criteria do not apply. 503.4 caption/description controls: no media player within scope.

Chapter 6: [Support Documentation and Services](#)

Notes: Not Applicable- Support documentation and services were outside the scope of this evaluation.

Legal Disclaimer (Company)

None: Portfolio Project